



## CITIZENS ADVISORY COMMITTEE (CAC)

**WEDNESDAY, JULY 12, 2023**

**Mission:** To Support CPS Energy’s essential elements of success by acting as an interface between CPS Energy and its customers; to help tell the CPS Energy story often and well; to understand performance measures and to challenge CPS Energy to “think outside the box.”

**Vision:** The vision of the CAC is to partner and to work with CPS Energy to be the best value for electric power and natural gas in the service area without compromising our quality of life while fostering an image of competence. The CAC will be a trusted interface in facilitating two-way communication between CPS Energy and its customers.

### Agenda items

11:30 a.m.	CALL TO ORDER, ATTENDANCE ROLL CALL	John Kelly, Chair
11:35 p.m.- 11:40 p.m.	INVOCATION & PLEDGE OF ALLEGIANCE	CPS Energy Staff
11:40 a.m. – 11:45 a.m.	APPROVAL OF MEETING MINUTES – JUNE 14, 2023	John Kelly, Chair
11:45 a.m. – 12:10 p.m.	ENERGY BURDEN: BILL RELIEF THROUGH CUSTOMER ASSISTANCE PROGRAMS	Ana Lozano, Director Technology & Product Innovation and Laura Jacobs, Sr. Manager Customer Advocacy
12:10 p.m.- 12:25 p.m.	COMMITTEE ROUNDTABLE DISCUSSION • Tom Corser – Presentation & Discussion	John Kelly, Chair
12:25 p.m.- 12:45 p.m.	EXECUTIVE SESSION: • Litigation Briefing • Board Of Trustees Update	Devi Kumar-Nambiar, Vice President Deputy General Counsel and Shanna Ramirez, Chief Legal & Ethics Officer, General Counsel & Board Secretary
1:00 p.m.	MEETING ADJOURN	John Kelly, Chair

### Additional information

- Monday, July 31 – Board of Trustees Regular meeting @ 1:00 p.m.
- Wednesday, August 9 – CAC meeting @ 11:30 a.m.