



# AGENDA

## CITIZENS ADVISORY COMMITTEE (CAC)

WEDNESDAY, APRIL 8, 2020

WebEx Meeting

*Mission: To Support CPS Energy's essential elements of success by acting as an interface between CPS Energy and its customers; to help tell the CPS Energy story often and well; to understand performance measures and to challenge CPS Energy to "think outside the box."*

*Vision: The vision of the CAC is to partner and to work with CPS Energy to be the best value for electric power and natural gas in the service area without compromising our quality of life while fostering an image of competence. The CAC will be a trusted interface in facilitating two-way communication between CPS Energy and its customers.*

### CPS Energy Safety Tailboard

#### Agenda items

11:30 a.m. - 11:35 a.m.	CALL MEETING TO ORDER, INVOCATION, PLEDGE OF ALLEGIANCE, ATTENDANCE ROLL CALL	David Walter, Chairman, CPS Energy Citizens Advisory Committee
11:35 a.m. - 11:40 a.m.	REVIEW AND APPROVAL OF MEETING MINUTES - FEBURARY 12, 2020	David Walter, Chairman, CPS Energy Citizens Advisory Committee
11:40 p.m. - 11:50 p.m.	UPDATE ON COVID-19 PREPAREDNESS & COMPANY RESPONSE	Paula Gold-Williams President & CEO
11:50 p.m. - 12:15 p.m.	STEP UPDATES & FlexSTEP	Rudy Garza, Interim Chief Customer Engagement  Justin Chamberlain, Manager Category Management
12:15 p.m. - 12:30 p.m.	STAFF UPDATE	John Leal, Director, Local Government Relations
12:30 p.m. - 12:35p.m.	CITIZENS ADVISORY COMMITTEE ROUNDTABLE	David Walter, Chairman CPS Energy Citizens Advisory Committee
12:35 p.m.	ADJOURN	David Walter, Chairman CPS Energy Citizens Advisory Committee

#### Additional information

Next CAC meeting will be Wednesday, May 13, 2020 @ 11:30 a.m.

Next Board of Trustees meeting will be Monday, April 27, 2020 @ 1 p.m.