



# MINUTES

## Citizens Advisory Committee

Via WebEx

April 8, 2020 | 11:30 a.m.

### ATTENDANCE

Member of CAC	Present	Absent
Juan Cano	✓	
Michelle Lugalía-Hollon	✓	
Diana Aguirre Martinez		✓
Frank Gonzalez	✓	
Andy Castillo		✓
Raquel Zapata	✓	
John Kelly	✓	
Joe Yakubik	✓	
Allie Watters	✓	
David Walter - Chairman	✓	
Mary Dennis	✓	
Bill Day	✓	
Luisa Casso	✓	
MaryEllen Veliz	✓	

### Also in attendance:

Justin Chamberlain	Velma Corona	Melissa Cox
Cris Eugster	KJ Feder	Gabriel Garcia
Kathy Garcia	Rudy Garza	Paula Gold-Williams
Andrew Higgins	Ann Kinnard	Louis Labatt
John Leal	Delores Lenzy-Jones	Anna Lozano
Rick Luna	Kevin Matula	Kari Meyer
Robert Nathan	Karma Nilsson	Christine Patmon
Yvonne Pelayo	Unity Puente	David Rivela
Lynda Rodriguez	Ricci Schooler	Carolyn Shellman
Blaize Skocny	Melissa Sorola	Domingo Villarreal

### CALL MEETING TO ORDER, INVOCATION

The WebEx meeting was called to order at 11:32 a.m. by Chairman David Walter. Chairman Walter presented an opening prayer.

### APPROVAL OF MINUTES

The minutes of the CAC meeting held on March 19, 2020 were approved by unanimous consent.

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## UPDATE ON COVID-19 PREPAREDNESS & COMPANY RESPONSE

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Paula Gold-Williams, President & CEO met with the CAC and gave an update on our preparedness plans and the COVID-19 response. Gold-Williams shared that the utility was honored to answer the call from the San Antonio City Council to place a moratorium on disconnects at a time when many will be experiencing hard economic times here locally and globally. While this is not a forgiveness program, this effort will help our customers during this time. She also described the various measures that have been taken for employee safety and how the workforce has been divided into various teams.

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## STEP & FlexSTEP UPDATES

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Justin Chamberlain, Manager of Energy Efficiency & Demand Response provided an update on STEP and the STEP bridge program and provided the timeline for **FlexSTEP**. This was an opportunity to gain feedback from the CAC on our current program offerings as well as future ones. These engagement efforts will continue throughout the community with our customers and stakeholders.

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## STAFF UPDATE

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John Leal, Director of Local Government Relations gave the following update:

- Introduction to new CAC members, pending Board of Trustee approval on April 27:
  - City Council District 6 Raquel Zapata
  - City Council District 8 John Kelly
- Continue to practice social distancing, wash your hands, and wearing a mask when in public spaces.
- April is National Safe Digging Month. Before you begin any project that involves digging, you need to call 8-1-1 to have underground utility lines located and marked. Leal asked that CAC members share this message with their contacts and network.

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## CITIZENS ADVISORY COMMITTEE ROUNDTABLE

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Chairman Walter asked each member to make announcements or comments at this time.

Frank Gonzalez noted he has received calls from solar marketers making false claims and requested information on how to respond to them.

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## ADJOURNMENT

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There being no further business to come before the committee the meeting was adjourned at 12:50 p.m.

By unanimous consent

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## Key Dates to Remember, Board of Trustee and Public meeting attendance

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### DATES TO REMEMBER:

- Board of Trustee meeting, Monday, April 27, 2020
- CAC meeting, Wednesday, May 13, 2020.