Development Partners,

CPS Energy is committed to providing our community safe, reliable and affordable service. We are also committed to keeping you informed of major developments, even when the message may be less than desirable. At this time, we continue to be impacted by nationwide supply chain challenges. We are currently experiencing a shortage natural gas service risers. We anticipate that we could be out of stock on one inch (1") and three-quarters inch (3/4") risers that could impact our ability to complete residential natural gas installations beginning Monday, June 13.

We are actively working to find any providers who can supply standard natural gas service risers that meet our specifications. We are also thoroughly investigating alternative solutions that may be utilized until we are able to get our standard risers. We have identified one possible alternative and are working to find an adequate supply of those materials.

Meanwhile, we are asking for your help because we believe in the power of partnership and collective problem solving. If you have any contacts or information on potential suppliers of one inch (1"), three-quarters inch (3/4") or other standard natural gas service risers or recommendations for alternatives, please contact us at csifeedback@cpsenergy.com.

If we are unable to obtain a new supply of natural gas risers, get materials for the current identified alternative or find another acceptable and available alternative, we will not be able to complete natural gas services to individual homes beginning Monday, June 13. The delay in finalizing residential natural gas services could persist up to 14 weeks.

We will be reaching out to homebuilders and developers whose projects may experience delays. However, we wanted to ensure you are aware of our current challenges and we will continue to provide updates as they become available. Please do not hesitate to reach out to either of us or your Designer if you have questions or need additional information.

Sincerely,

Jacob Bissell, P.E.

Director, Commercial Services & Development

Planning

Office: 210.353.6409 | Mobile: 210.542.3379

210.394.9536

jsbissell@cpsenergy.com

Patricia L. Villa, P.E.

Director, Residential Services & Project

Office: 210.353.5801 | Mobile:

plvilla@cpsenergy.com