

November 20, 2024

## Dear Valued Customer:

On behalf of CPS Energy, the Substation Engineering project team and I would like to update you on the Midtown Substation Project, which was approved by our Board of Trustees during their October 31, 2021, meeting. This project improves the electric service reliability to homes and businesses in your area.

As you may have noticed, construction has been delayed which is due to some technical issues that arose during the electrical design. I'm happy to announce that those issues have been resolved and we are on track to finalize design and resume construction in January 2025. With this delay, the anticipated construction finish date is now April 2026. Information about the project and previous communications are available at <a href="mailto:cpsenergy.com/infrastructure">cpsenergy.com/infrastructure</a> under Substation Projects – Midtown Substation.

For your safety, I respectfully ask the community not to enter the construction site or communicate with our contractors. If you have any questions or concerns, please feel free to reach out to me, and I will address them in a timely manner.

We value you as our customer, and we are working hard every day to serve you and our community. We appreciate your patience, and we will continue to keep you informed as the project progresses into the different phases towards overall completion.

Sincerely,

Basileo D. Rocha III. P.E.

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