

October 2, 2023

Re: New Ingram Rd. Substation

Dear CPS Energy Customer:

Thank you for being our customer. We are writing to inform you of a new substation that will be located at 1495 Ingram Rd. San Antonio, TX, 78251, near the intersection of Ingram Rd. and Potranco Rd.

The new substation site and easements for its transmission line were made available to CPS Energy as part of a project to provide reliable electric service to a new large customer in the area needing more electric capacity than is supported by the existing electrical infrastructure. In addition, the new substation is designed to support future growth in the area, utilizing CPS Energy's standard overhead electric system.

Construction at the substation site is expected to start on Monday, October 16, 2023. CPS Energy's civil contractor for the sitework construction is E-Z Bel Construction LLC. Following sitework construction, CPS Energy crews will continue with the substation's internal civil construction and electrical construction. The overall substation construction and energization is anticipated to be completed in November 2025.

During this time, you may notice construction vehicles accessing the substation property. We do not expect any construction-related power outages while the sitework construction is performed.

If you have any questions about the project, please contact me at **(210)353-5318** or by emailing ademendonca@cpsenergy.com. You may also follow this project on cpsenergy.com/infrastructure.

Thank you for your patience and understanding while we work to complete the Ingram Rd. Substation Project.

Sincerely,

Antonio DeMendonca, MBA, PMP Project Manager II S&T Regulatory Support