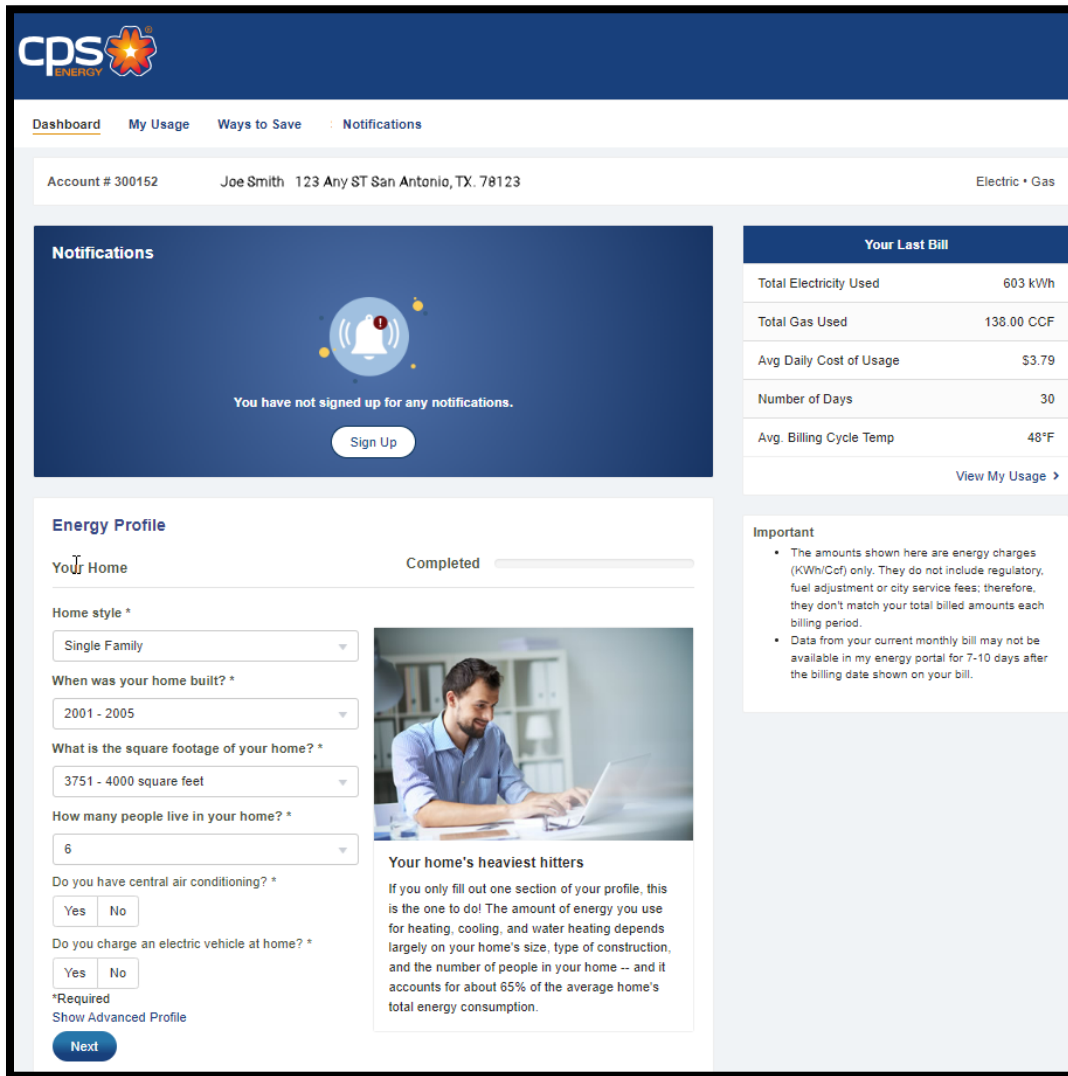


Navigating My Energy Portal

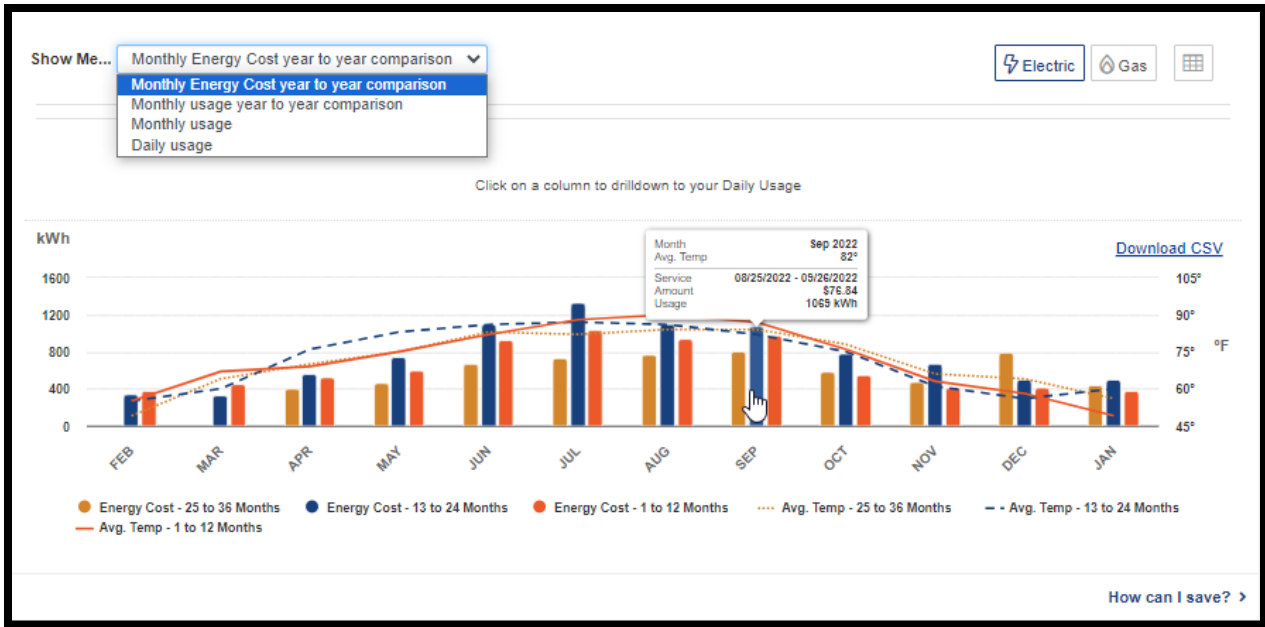
Navigate through My Energy Portal using the four main tabs for Dashboard, My Usage, Ways to Save and Subscriptions.

Dashboard Tab: The Dashboard page gives customers insight into their last bills usage totals, daily costs, billing days and average temperature across the billing period. Notifications are displayed front and center to keep customers informed. The Energy Profile section allows customers to quickly provide information about their home. This helps enable additional insights like neighbor comparison, ways to save and usage disaggregation to see how your property uses energy.

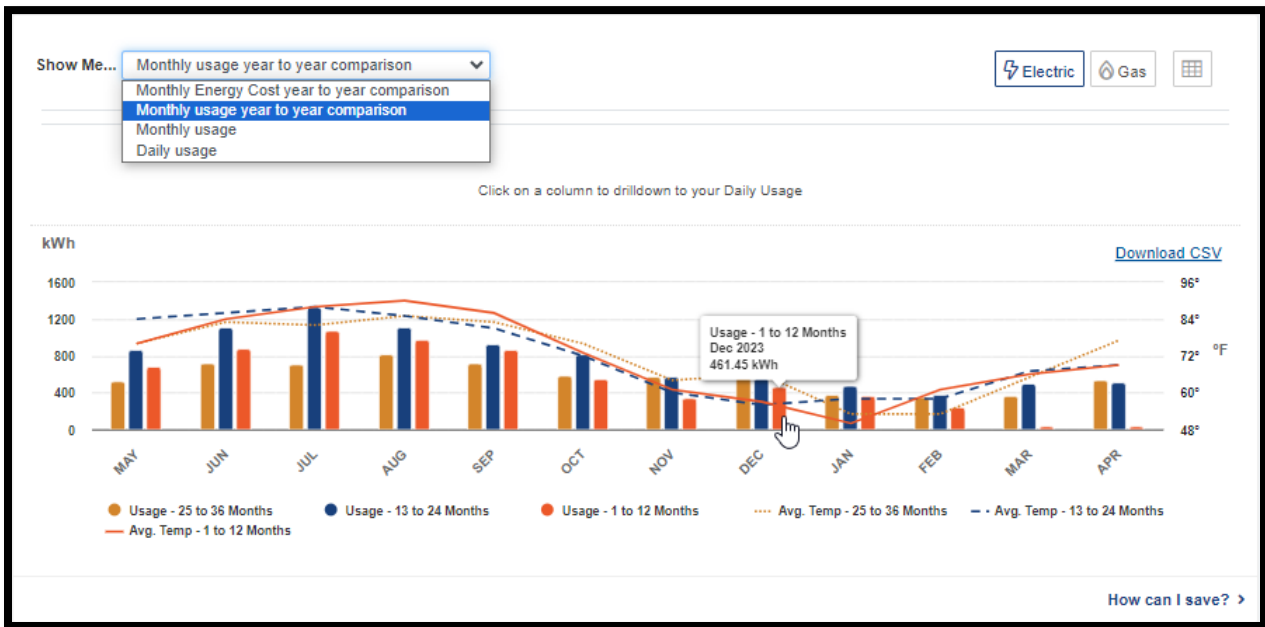


My Usage Tab: Under the My Usage tab are the Usage, How Am I Doing and AMI Disagg tabs.

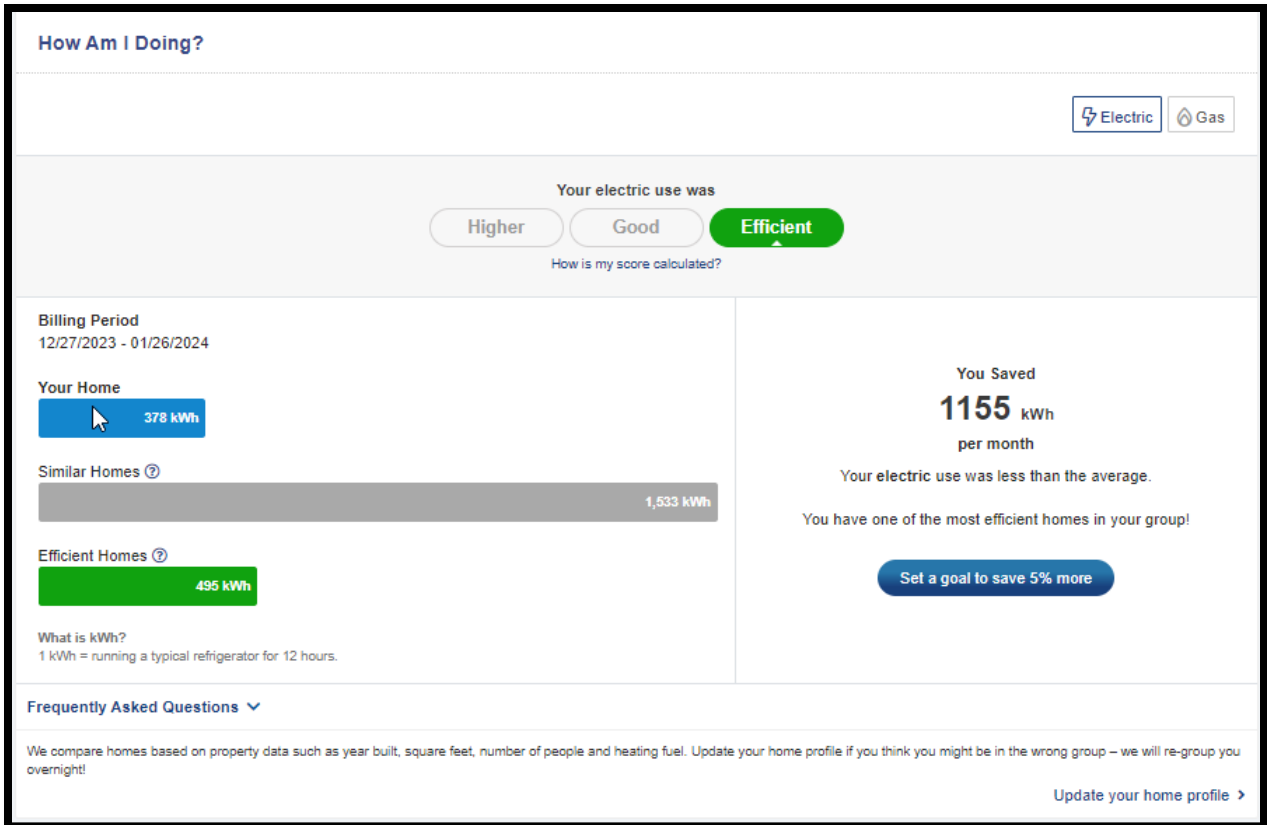
Energy Costs: The Usage tab defaults to the monthly energy cost graph for both electric and gas customers. This provides customers with up to 36-months of energy costs related to kWh or CCF usage. The chart shown provides a representation of this portion of monthly energy costs, along with corresponding average monthly temperatures.



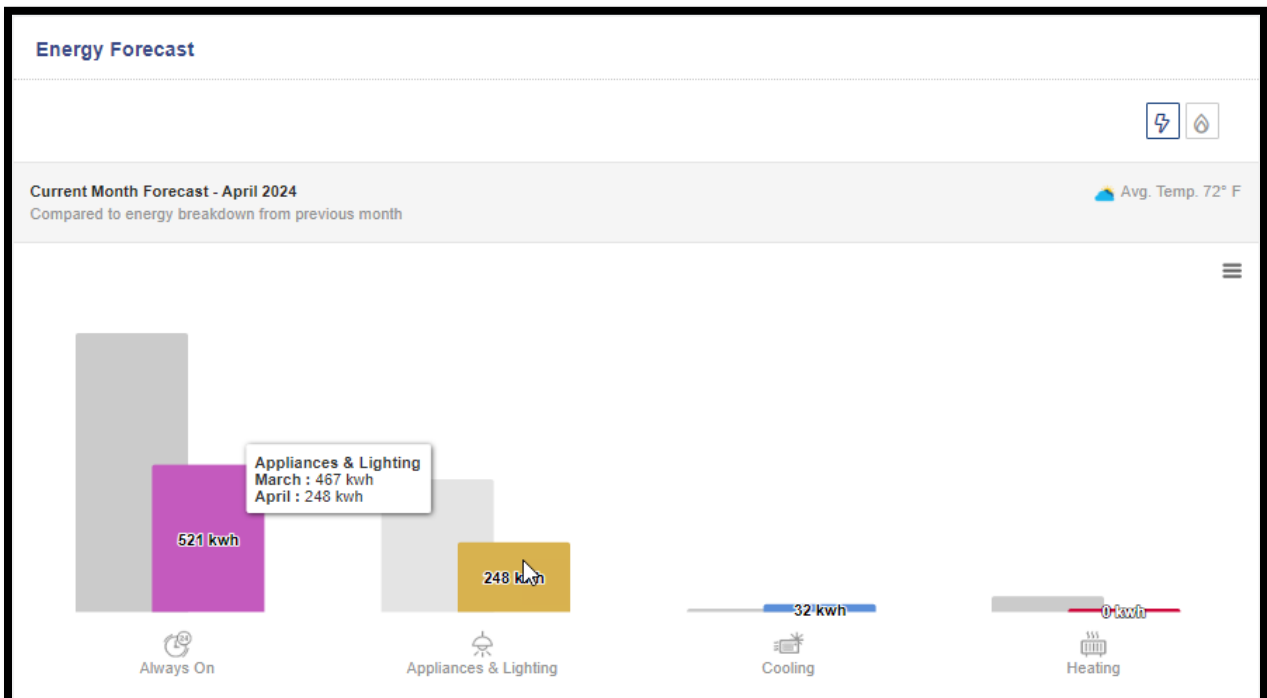
Energy Use: The Usage tab also provides four levels of usage data. This includes monthly usage year to year comparison, monthly usage, daily usage, and hourly usage data. This gives customers options to view Electricity Usage (kWh) or Gas (CCF) data as it relates to monthly or daily average temperatures. View your usage by the year, month, or day level. Below the graph is a section to view usage insights. For example your highest energy usage day.



How Am I Doing: The How Am I Doing tab provides customers with their most current monthly energy usage (kWh) or gas usage (CCF) in comparison to neighbors, with additional information highlighting the usage of energy-efficient neighbors. Cómo Estoy: La sección Cómo Estoy proporciona a los clientes su consumo mensual de energía (kWh) o de gas (CCF) más reciente en comparación con el de sus vecinos, con información adicional que destaca el consumo de los vecinos eficientes energéticamente.



Energy Forecast: The Energy Forecast tab breaks down how your property uses energy in a visual pie graph such as usage from water heaters, air conditioners, pool pumps, etc. Pronóstico de Energía: La sección Pronóstico de Energía desglosa cómo su propiedad utiliza la energía en un gráfico circular visual, como el uso de calentadores de agua, aires acondicionados, bombas de piscina, etc.





Ways to Save Tab: Under the Ways to Save tab are the Energy Profile, My Savings and My Plan tabs.

Energy Profile: The Energy Profile tab allows customers to access and complete an Energy Profile survey, which helps you to understand your energy consumption. Using the results, customers can set up a customized energy savings profile plan.

The screenshot shows the 'Your Home' section of the Energy Profile survey. At the top, there is a navigation bar with tabs for 'Your Home', 'Appliances', 'Water', 'Heating and Cooling', 'Lighting', and 'Miscellaneous'. Below the navigation bar, a text block explains that the profile is a series of questions to help understand home energy usage. A section titled 'Select a category below' includes a 'Refine your selection' dropdown menu currently set to 'Your Home'. Below this are several dropdown menus for: 'Home style' (Single Family), 'When was your home built?' (after 2015), 'What is the square footage of your home?' (1501 - 1750 square feet), 'How many people live in your home?' (4), 'Number of levels in your home, not including the attic or basement' (1), and 'What type of basement do you have?' (Heated). To the right of these forms is an image of a man working on a laptop, with a text box titled 'Your home's heaviest hitters' explaining that heating, cooling, and water heating are the largest energy consumers, accounting for about 65% of a home's total energy consumption.

My Savings: The My Savings tab provides customers with a selection of energy-saving tips. Customers can browse through categorized tips, such as behavior-oriented or seasonal.

The screenshot shows the 'My Savings' tab interface. At the top, there is a navigation bar with tabs for 'Air', 'Lighting', 'Water Heating', 'Devices', 'Cooking', and 'Other'. Below the navigation bar, there is a 'Sort' dropdown menu. A section titled 'Create a personal savings plan!' includes a text block that says 'Click the titles below to see details. Create a to-do list of savings actions you plan to do, mark off which ones you've already completed, and see estimates of how much your efforts can save.' Below this are two savings tips listed in a table-like format:


| | | |
|---|---|---|
|  | Regularly Clean or Replace the Filters Used by Your Heating and Cooling Equipment Add to your to-do list Mark as completed | EST COST \$10 EST SAVINGS \$15/yr |
|  | Install a Cool Roof Add to your to-do list Mark as completed | EST COST \$7,601 EST SAVINGS \$42/yr |

My Plan: The My Plan tab provides a list of customer selected project goals to track your savings progress.

Keep track of your savings projects

Click the titles below to see details. Mark off which tasks you've already completed, and see estimates of how much your efforts can save.

To-do (1)

| | | |
|---|---|---|
|  | Seal Your Home with Caulk and Weatherstripping | COST \$200 EST SAVINGS \$26/yr |
|---|---|---|

Buttons: [Mark as complete](#) [Remove](#)

Completed (0)

My Savings Goal

\$200 per year

Estimated savings from your plan **\$0**

You don't have any actions in your plan. Add some now to start saving!
[+ Add some Actions now to start saving!](#)

[Edit goal >](#)

Notifications Tab: The Notification tab provides customers with the ability to enroll in high bill alerts. Customers can set their energy usage thresholds and receive email notifications.

Notification Settings

Sign Up for Alerts

Your preferences for email alerts



Email Address

p****y@cpsenergy.com ([Change](#))

Usage Notifications

Alerts based on metered quantities.

Electric

Email



Notify me if my usage-to-date exceeds the following quantity. Please see your bill or My Usage to see what your normal usage is.

kWh

Gas

Email



Notify me if my usage-to-date exceeds the following quantity. Please see your bill or My Usage to see what your normal usage is.

CCF

[Save](#)

If you previously clicked the "unsubscribe" link in a subscribed email alert, there may be a brief delay before your new notification starts.