

Step 1: Review your bill summary or service address location to determine which service type is provided by CPS Energy. Select your service type.

| Service Type: | What service do we provide to you? |
|------------------------------------|------------------------------------|
| Electric only O Electric & Gas | ○ Electric only |
| Commercial View | Residential View |

Step 2: Determine if you are in and around San Antonio. See CPS Energy Service Territory Map

 Is your property inside <u>SA city limits</u>?

 ● Yes
 ○ No
 (City of San Antonio Services)

- Select Yes: If your service address is within San Antonio City Limits
- Select: No: If your service address is in an incorporated city within San Antonio City Limits, including: Alamo Heights, Balcones Heights, Castle Hills, Hill Country Village, Hollywood Park, Leon Valley, Olmos Park, Shavano Park, Terrell Hills, and Windcrest
- Select: No: Or if your service address is outside San Antonio City Limits, including: Bexar, Comal, Atascosa, Medina County, Bulverde Area, Castroville, China Grove, Cibolo, Cibolo Canyon, Converse, Elmendorf, Fair Oaks Ranch, Garden Ridge, Grey Forest, Helotes, Kirby, La Coste, Live Oak, Sandy Oaks, Schertz, Selma, Somerset, St. Hedwig, Universal City, or Von Ormy

Step 3: The City of San Antonio bills for a broad range of services – from waste collections to park maintenance – to you and your neighbors.

The fees for many of those services are collected through your CPS Energy Bill. You'll find a complete list of these fees under "City Services" on the back of your <u>CPS Energy Bill</u>. CPS Energy is not responsible for providing these services. For more information contact <u>City of San Antonio</u>.

 Oo you receive
 San Antonio city trash pick up?

 ● Yes
 ○ No
 (City of San Antonio Services)

- Select Yes: If the back of your CPS Energy bill reflects fees under "City Services" and Solid Waste Fee (Small, Medium, Large) Cart
- Select No: If the back of your CPS Energy bills does not reflect fees for "City Services" and No Solid Waste Fee

Step 4: If you select "Yes" for trash pickup by the San Antonio city trash pickup, selected the size of your trash cart.

| Select trash cart size: | What is your trash cart size? | |
|-------------------------|-------------------------------|--|
| ○ Small ○ Medium | ○ Small ○ Medium | |
| Commercial View | Residential View | |

Step 5: Estimate Usage

- For your Electric Services selected your *Estimated Electric Usage* or demand from the dropdown box
- If you have Gas Services selected your *Estimated Gas Usage* or demand from the dropdown box

| On average, what is your expected monthly electricity usage? (in kWh): | i | On average, what is your expected monthly natural gas usage? (in CCF): | i |
|------------------------------------------------------------------------|---|---------------------------------------------------------------------------|---|
| 1000 | ~ | 0 | ~ |
| 1000 | * | 0 | |

Residential View

• Commercial customers select their Billing Demand

| Average Estimated Electric Usage (kWh): | i | Average Estimated Gas Usage (CCF): | í |
|-----------------------------------------|---|------------------------------------|---|
| 1250 | ~ | 0 | ~ |
| Billing Demand (kW): | i | Average Billing Demand (kW): | i |
| No | ~ | 0 | |
| | | | |

Commercial View

Step 6: The section below the estimations will automatically display "Current Average Bill" and "Estimated New Average Bill". Select the "Estimated Bill Increase Details" button to see changes included in the total average cost.

