



Veterans' Discount Program

Program Summary

- On August 11, 2011 the Burned Veterans' Discount program was approved by the City of San Antonio City Council.
- The monthly discount amount is up to \$94.00 on the qualified electric portion of the bill only.
- The discount amount may not result in a credit balance. (Example: Electric bill is \$50.00, the discount amount will only be \$50.00)
- The discount only applies to qualified electric customers.
- The Program period is for the months of April through October of every year. For the 2011 calendar year, the Program is effective only for the months of August through October.
- A medical military facility certification is required for the Applicant to be eligible.
- Medical confirmation will be necessary every 12 months to continue Program participation.
- The Applicant must be a military veteran who has significantly decreased ability to regulate his or her body's core temperature because of severe burns received during armed conflict or in combat.
- Only the energy account at the Applicant's primary residence where he or she currently resides is eligible for the discount. The discount will apply even if the Applicant is not the customer of record.
- The completed application is required to be faxed by a medical facility to (210) 353-3666 to enroll in the program.
- The discount is only valid on one energy account.
- The current rules and regulations shall apply to the Program, including the payment and collection process.

Other Program Eligibility

- If Applicant participates in the Burned Veteran's Discount then Applicant may not participate in the Affordability Electric Discount or any other electric discount program so long as they participate in the Burned Veterans' Discount.
- Applicant may apply for the Affordability Electric Discount program in months wherein the Applicant is not participating in this Program (ie; November through March).
- Applicant is eligible to participate in CPS Energy discount programs offered for gas services concurrently with the Burned Veterans' Discount Program.
- Applicants approved for the Burned Veterans' Discount Program will be automatically enrolled in the Critical Care Program.